

Your access point for adult developmental services in your community

For adults with developmental disabilities and their families



ABOUT US

Developmental Services Ontario (DSO) is a single point of access to adult developmental services funded by the Ontario Ministry of Community and Social Services (MCSS).

There are nine DSO offices across the province — if you live in eastern Ontario, your access point is Developmental Services Ontario Eastern Region (DSOER).

Through DSOER, adults with a developmental disability and their families have one place to go to find information about community resources and apply for provincially funded services and supports.

FAIRNESS AND EQUITY

The Ontario government created DSO in July 2011 to make it easier to get information and to apply for services, and to make sure the service system is equitable and fair for all Ontarians.

WHO SHOULD COME TO DSOER?

If you are, or have a family member, age 18 or older with a developmental disability, reside in Ontario and are looking for MCSS-funded services — such as Passport funding, employment supports, residential services, day programs or respite — please contact us.

WHAT DOES DSOER DO?

- Provides information,
- Confirms your eligibility for services,
- Lets you know what services and supports are available in your community,
- Helps you make choices about the supports and services you need in your daily life,



VISIT DSOER OFFICES

Visit one of our four DSOER offices. We are open from 8:30 a.m. to 4:30 p.m. on week days. You can drop in without an appointment on the days indicated below.

■ OTTAWA REGION

Ottawa

200-150 Montreal Rd., Ottawa, ON K1L 8H2
(Tuesdays and Thursdays 8:30 - 3:30pm)

■ RENFREW COUNTY

Pembroke

303-77 Mary St., Pembroke, ON K8A 5V4
(Mondays 8:30 - 3:30pm)

■ PRESCOTT-RUSSEL UNITED COUNTIES

Casselman

657 rue Principale, Casselman, ON K0A 1M0
(Tuesdays 8:30 - 3:30pm)

■ STORMONT, DUNDAS AND GLENGARRY

Cornwall

280 Ninth St. W., Cornwall, ON K6J 3A6
(Wednesdays 8:30 - 3:30pm)

If you are experiencing a life-threatening emergency or you don't feel safe, please call 9-1-1.

IMPORTANT WEBSITES

Ontario Human Rights Commission
<http://www.ohrc.on.ca/en>

French Language Services Act
<http://www.ofa.gov.on.ca/en/flsa-html>

Accessibility for Ontarians with Disabilities Act
http://www.e-laws.gov.on.ca/html/statutes/english/elaws.statutes_05a11_e.htm

For more information about Developmental Services Ontario Eastern Region (DSOER), please visit www.dsontario.ca

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Eastern Region

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CONTACT US AT :

Toll free at: **1-855-376-3737**

Fax: **1-855-858-3737**

TTY: **1-855-777-5787**

 Service Coordination
for People with
Developmental Disabilities



respiteservices.com

REVISED JANUARY 2015