



MedicAlert®

August 21, 2018

To Whom It May Concern,

We're writing to you because you are a registrant of the Ottawa Police Autism Registry, and we have exciting news to share. Ottawa Police Service has recently partnered with MedicAlert – a non-profit organization that has been providing a voice in an emergency to Canadians since 1961. We are proud supporters of MedicAlert's real-time program, providing our officers with direct access to critical information. Together, we're enhancing the safety of persons with Autism.

As of January 1, 2019, we will no longer be housing the Autism Registry. We encourage you to contact MedicAlert in order to register your loved one living with Autism and here are just some of the benefits to doing so:

The MedicAlert Autism Program is a national program in partnership with Autism Canada. This program has been designed to keep those living with autism safe in an emergency situation. This invaluable service helps emergency responders and police identify the person living with autism, understand how to de-escalate a potentially volatile situation, and reunite the person with loved ones as quickly as possible.

- **MedicAlert ID is your voice in an emergency.** If the person with autism is unable to effectively communicate, the MedicAlert ID tells emergency responders and police what they need to know.
- **Comprehensive medical profile on file.** MedicAlert securely stores information like the person's routines, anxiety triggers and de-escalation techniques, and make these available to emergency responders and police within seconds
- **24/7 Emergency Hotline.** With just one call, emergency responders and police have access to vital information any time, day or night
- **Family Notification Service.** This exclusive service quickly notifies caregivers and family to let them know the situation and whereabouts of the subscriber, reducing stress for everyone.

We have always been committed to helping persons with autism. That's why to best serve you and the person you care for, we need to hear from you today – please respond to one of the following options.

Call MedicAlert to register: As part of MedicAlert's commitment to helping Ottawa Police transition our Autism registry, they will be paying for your 1 –year service plan (\$60 value). You will have to pay a minimal cost of \$20 for the MedicAlert Autism ID's (bracelet and shoetag - \$69 value). This limited offer expires on x date. Call 1.866.696.0273, 9am to 8pm EST and mention you are a registrant of the Ottawa Police Autism registry.

Call Ottawa Police: If you have any questions or concerns, call 613.236.1222 ext 4134.

If MedicAlert or Ottawa Police Service do not hear from you by Sept 9, 2018, we will check in to ensure you have received this notice.

Sincerely,

Ottawa Police